

## FREQUENTLY ASKED QUESTIONS

*Danver and Brown Jordan Outdoor Kitchens are featured in outdoor living spaces in a wide range of environments from the desert southwest to the Canadian snow to the heat and humidity of the Hawaiian Islands and across the globe to the Caribbean. When you're at home in so many weather conditions, questions arise, and we will do our best to answer the most common ones.*

### **Will there be a problem with how hot the cabinets will get when in direct sun?**

Stainless steel conducts heat. Plain, unpainted cabinets may become hot to the touch after extensive exposure to direct sunlight. We recommend powder coating with a lighter color or placing unpainted stainless steel under a shelter, such as a pergola, to shade the kitchen from direct sunlight.

Also, you may want to consider the color and material you are using for your countertops.

### **Will I have a problem with rust on the cabinets?**

Stainless steel cabinets are stain less, not stain proof, and may rust without proper maintenance. We recommend the following:

- Powder Coat the Cabinetry – Most of the kitchens manufactured in our Connecticut factory are powder coated. In the 10 years we have been delivering these kitchens, we have virtually no instances of rust or degradation on powder coated surfaces.
- Select the right grade of stainless steel for your environment – 316 for locations near the ocean and 304 in all other regions. Regardless of the grade, unpainted stainless steel requires proper maintenance.
- By keeping the stainless steel surfaces free from food and other debris, following these cleaning tips for outdoor kitchen cabinets will help maintain your cabinets integrity and reduce the risk of rusting and corrosion:
  - Use only alkaline, alkaline-chlorinated or non-chloride cleaners
  - Avoid hydrochloric acid (muriatic acid) on your stainless steel
  - Always use a non-abrasive, cleaning tool such as a soft cloth or plastic scouring pad
  - Avoid steel pads, wire brushes and scrapers
  - Always clean in the direction of the polishing marks by locating the lines or grain and scrub in a motion parallel to them
  - If you do end up using a chlorinated cleaner, be sure to rinse thoroughly and dry it, immediately
  - Air dry your equipment

## Will I have a problem with the hinges rusting?

We use stainless steel hinges to help prevent rusting. However, it is important to help prevent rusting by adding a clear, Krylon-type spray onto the hinges, which can be reapplied throughout the years. It is also suggested that the homeowner regularly sprays the inside of the hinges with WD-40.

## How will my cabinets hold up regarding color steadfastness over time, especially when in direct contact with the sun during that time period?

We only use powder coat paint with UV protectors. In the nearly 10 years of powder coating, we have never had an issue with fading paint colors.

## Can I leave my cabinets uncovered?

Again, if you chose to powder coat the cabinetry, they should be fine in all environments. Please keep in mind, however, that your grill and other appliances are not powder coated and require maintenance to keep them rust-free. You may wish to check with each appliance manufacturer for their maintenance recommendations.

If your outdoor kitchen is located at a home you use only during certain times of the year (e.g. summer homes), you may find it beneficial to purchase a cover for the kitchen since you will not be available to maintain the stainless aspects on a regular basis.

## What is the Cabinet Warranty?

It is available online at <https://danver.com/resources/>. Once there, click the “+” on the **Warranty** bar near the bottom of the page.

**Claims** – all claims for defective cabinets or related products must be submitted to Danver in writing and must specify the defects alleged to be present. Danver will, at its discretion, either repair or replace any defective cabinets or related products.

Stainless steel surfaces can be scratched and/or dented during normal use or installation. These marks are not covered as defective material or workmanship. All complaints about defective surface finishes must be inspected by an authorized representative of Danver prior to installation. Danver will not be responsible for any expense involved in removing or reinstalling cabinetry with a defective finish. Danver reserves the option of either approving field repair or returning the cabinetry or component to the factory for correction. If a field repair is possible, an accurate estimate of the cost must be obtained. No action can be taken without Danver’s authorization.

Please see: <https://danver.com/resources/>

## What is the Appliance Warranty?

While we are not an appliance manufacturer or dealer, we do offer some items as a convenience. We, however, do not warranty, repair, service or maintain any of the appliances supplied with our cabinetry, nor do we act as a mediator for any appliance related concerns that should arise.

All repairs, service and warranty issues, maintenance items, questions and/or problems with any appliances, {including sinks and faucets}, that we supply, will need to be addressed directly with the respective manufacturer of said appliance.

For a list of appliance manufacturers and contact information, please see: <https://danver.com/resources/>